



Announcement of Provincial Waterworks Authority

Subject : Intention on Management with Honesty and Transparency according to
Good Corporate Governance Principles

To be in accordance with the intent of the Constitution of the Kingdom of Thailand B.E. 2560, Official Information Act B.E. 2540, Royal Decree on Criteria and Procedures of Good Governance B.E. 2546, National Strategy 20 years (B.E. 2561 - 2580), and Master plan under National Strategy (21) about Corruption issue supplementary with Ethical Standards Act B.E. 2562 stipulates to instill the values, morality, ethics and preserve honor and dignity as a state's official coupled with efficient public administration to prevent and suppress corruption and misconduct by government officials at all levels.

The Governor of the Provincial Waterworks Authority (PWA) would like to affirm that he will manage and operate by good corporate governance principles with good faith, integrity, and transparency. He will be a responsible person, and also act and practice with honor and dignity as a state official. Moreover, he will persist in rightness and the organization's values and also develop PWA's business by applying digital technology to increase work efficiency responding to the needs of customers to achieve satisfaction in quality and service; besides, encouraging fair competition by performing the assigned tasks to the fullest efficiency. To be an excellent and sustainable organization in providing services and administering water supply and facilitating people to form trust with the public and our officers. He will also cooperate with all sectors to prevent corruption and wrongful demeanor. Hence, He would like to ask for cooperation from all executives and PWA officers to comply with honesty, integration, and transparency according to good governance principles as follows ;

1. Managing and implementing good governance, faith, and transparency. The operation shall be available for inspection. The stakeholders will have opportunities to participate in the operations, co-operation, to inspect the operation, and to be able to access the operational data according to PWA's various missions in all dimensions quickly and accurately.

2. Committing to efficient management and operation to provide high-quality service and experience to all water consumers by listening to feedback or complaints from the service recipients, stakeholders, and the general public. Moreover, all executives and PWA officers are required to take responsibility in the case where such management or operation affects or causes damage to society and the environment.

3. Complying with the rules, regulations, and policies on Anti-corruption, and bribery to prevent fraud and misconduct, without any acts that are fraudulent to the obligations or policies, as well as prohibiting to use of the position of duties to benefit yourself and your companions whether directly or indirectly covering refrain from accepting gifts or any other benefits (No Gift Policy) from all groups of stakeholders.

4. Creating a culture and good faith value in an organization by practicing non-tolerance of corrupt behavior in operation, being ashamed of corruption, having the rightful consciousness, sticking to the virtue, good conduct and being sufficient, behaving by PWA Code of Morality and Ethics to be a good model, understanding what is personal benefits or the shared benefits, jointly investigating and monitoring fraud. If there is a fraudulent officer, information must be provided to the responsible authorities to consider any further action according to the complaint handling process on such fraud acts and practice guidelines in Whistle Blowing Policy.

5. Administering and performing in accordance with standards or operating manuals based on the accuracy, and equality according to the laws and then informing to stakeholders and the general public. Such information focuses on the management and development of operations in various aspects under good governance, operation with integrity, transparency, and value, especially in the management and human resources development system, management system, the use of budget or property of the government, and a fair assignment system.

6. Passing on the policies, rules, and measures of enforcement against fraud prevention of the Government, independent organizations, and regulators for our officers to be thoroughly and continuously informed through any communicating channels. Thus, they can learn and implement such substantial knowledge to create a sustainable and good faith culture in the organization.

This Declaration was made to all for acknowledgment.

Announced on **21** October B.E. 2565



(Mr. Viboon Wongsakul)

Governor